



PUBLIC HEALTH COMMITTEE REPORT

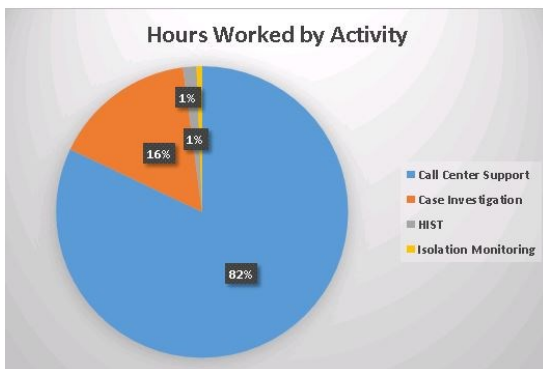
Essential Service #8. Maintain a competent public health workforce

Medical Reserve Corp Provide Essential Support During Pandemic

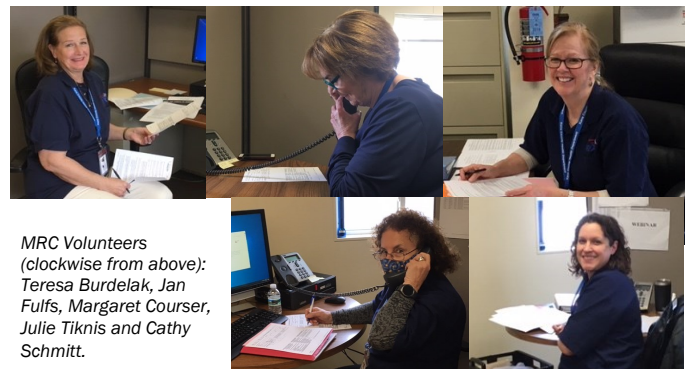
In times of need, the Kane County Health Department has a cadre of volunteers to rely upon: the Medical Reserve Corps (MRC). The Kane County MRC is part of a national network of volunteers, many of them medical and public health professionals, who support public health activities and augment preparedness and response efforts. During this response to the COVID-19 global pandemic, the ranks of Kane County MRC volunteers has



nearley tripled to 63 active volunteers. Volunteers are fully vetted with background and health checks on file, and an updated profile for qualifications and training status. MRC coordinator Claudia Reginato facilitates communication within the volunteer management system. Volunteers affiliated with the Kane County MRC have a sound training background and knowledge of where to find opportunities to work in the event of a public health emergency. Because of their training, they know how deployments work and they are more readily available and better prepared to respond efficiently. (continued)



Compiled statistics as of June 12, 2020



MRC Volunteers (clockwise from above): Teresa Burdelak, Jan Fulfs, Margaret Courser, Julie Tiknis and Cathy Schmitt.

Ten essential services of Public Health

1. Monitor health status and understand health issues facing the community
2. Protect people from health problems and health hazards
3. Give people the information they need to make healthy choices
4. Engage the community to identify and solve health problems
5. Develop public health policies and plans
6. Enforce public health laws and regulations
7. Help people receive health services
8. Maintain a competent public health workforce
9. Evaluate and improve programs and interventions
10. Contribute to and apply the evidence base of public health

Essential Service #8. *Maintain a competent public health workforce*

Medical Reserve Corp Provide Essential Support During Pandemic (continued)

During the COVID-19 pandemic, Kane County MRC volunteers support four different activities:

- **Call Center Support-** addresses questions from residents, businesses, organizations and health care providers. This activity is conducted at the Health Department’s Aurora location, with all safety precautions in place.
- **Case Investigation-** this activity requires specific, thorough training. Case investigations are performed remotely with a county-issued phone and a computer with internet access and assigned access to specific information systems.
- **Home Isolation Strike Team (HIST) -** helps families under home isolation access essential items such as food and prescriptions. Arranges for deliveries or delivers the items to the doorstep.
- **Isolation Monitoring-** this activity entails doing follow up symptom monitoring for individuals under home isolation. Monitoring is performed remotely with a county-issued phone and a computer with internet access and assigned access to specific information systems.

Individuals interested in joining the Medical Reserve Corps can fill out an application online at <https://www.kanehealth.com/Pages/Medical-Reserve-Corps.aspx>

889 hours total worked since MRC activation for COVID-19 Response	
Total hours worked on Call Center Support:	715 hours
Total hours worked on Case Investigation:	138 hours
Total hours worked on HIST:	13 hours
Total hours worked on Isolation Monitoring:	5.25 hours

New Volunteer Qualifications as of 7/1 (newly recruited / in process)	
Medical (total)	48
Nurses	29
Physicians	2
Physician Assistants	1
EMT	1
CNA	3
Other medical qualifications	22
Non-medical total	40
Fluent in Spanish	4
Alderman	1

Essential Service #3. *Give people the information they need to make healthy choices*



Farmers Markets and Food Pantries in Kane County

The Kane County Community Health Improvement Plan (CHIP) recommends a healthy diet to prevent chronic disease. A healthy diet includes farm-to-table produce from local seasonal farmers markets and food banks. There are multiple resources for fresh food in Kane County. The County provides an interactive map of seasonal Farmers Markets at <http://ow.ly/W5go50Ar6ld>

Food Pantries fill a need for residents who require food security. The Northern Illinois Food Bank has a database of food banks, pop-up markets, mobile pantries and SNAP resources by zip code. See: <https://solvehungertoday.org/get-help/where-to-get-food/>

Additionally, many school districts have created food resources for students and their families. Check with your local school district website.