

# COUNTY OF KANE



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## Kane County Health Department Launches Comprehensive Case Management Services

**Media Release – (9/3/24)** The Kane County Health Department (KCHD) is pleased to announce the launch of its new case management service, designed to support the health and well-being of our community members. This program connects individuals with local organizations that provide a wide range of essential resources, including mental health support, substance use services, housing assistance, food security, financial aid, and more—all at no charge.

KCHD's case management services offer a compassionate approach to health and wellness, ensuring that community members receive personalized support tailored to their unique needs. Our dedicated team is committed to providing comprehensive care through the following key components:

- Comprehensive needs screening
- Service and support planning
- Coordination between service providers
- Follow-up to ensure successful connection to services

When a community member contacts us, either by phone or by submitting a request through our website, they will be connected with Toni Garcia, our Case Manager. Toni will help callers identify their needs and areas of concern. She will then create an individualized plan to address specific goals, provide access to necessary services, and offer ongoing support. Toni will continue to follow up to ensure the right connections are made and that each individual's journey toward better health remains on track.

"The Kane County Health Department is dedicated to enhancing the quality of life for our residents," said Michael Isaacson, KCHD Executive Director. "Our new case management services will bridge gaps in care and provide comprehensive support to those in our community who need help connecting with the incredible social service organizations in Kane County."

Community members interested in learning more about case management or seeking assistance can contact Toni Garcia by email at [garciatoni@kanecountyil.gov](mailto:garciatoni@kanecountyil.gov), by phone or text at 331-312-0060, or by visiting our website at [kanehealth.com/Pages/Case-Management.aspx](http://kanehealth.com/Pages/Case-Management.aspx). Calls received after regular business hours (Monday – Friday, 8:30 AM – 4:30 PM) will be returned the next business day.